Asia InsurTech Summit 2019

3-5 Apr 2019 Mandarin Orchard Hotel, Singapore

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-DAY ONE - 3 April 2019

8.00am 9.00am



Registration and Coffee

Welcome Address

Sivam Subramaniam, Editor-in-chief, Asia Insurance Review

9.05am



Conference Chairman for Day One & Insurtech Address

Stephen Collins, Partner, NMG Consulting

9.35am

Keynote Address

Duncan Foster, Financial Services Lead(Singapore), Google

10.00am



Special Address: Insuring the Sharing Economy George Kesselman, President & Founder, InsurTech Asia Association

10.20am



Special Insurance Address

Ray Ferguson, Chairman of the Board, Singapore Life

10.40am 10.50am

Teabreak and Visit to booth exhibition

Making Insurtech a Success

11.10am



Q&A

Product Innovation and Insurtech Stefan Jacob,

Head of Solaria Labs, Liberty Mutual Insurance

11.30am



Creating Practical Values through Machine Learning

Ina Kim, Business Development Manager, Solidware

11.50am



Regulatory Hurdles in Insurtech

Shuhui Kwok, Senior Associate, Allen & Overy LLP

12.10pm



The Elephants in the Room: Investing in Insurtech- Opportunities and Challenges

Zao Wu, Analyst, Celent, a division of Oliver Wyman

12.30pm

Blockchain in Insurance – Medical Claims and Other Use Cases

Mark Wales, CEO & Co-Founder, Galileo Platforms

Lunch hosted by NMG Consulting

HealthTech-Prognosis vs Diagnosis

12.50pm 1.00pm

2.00pm



Q&A

HealthTech Meets Insurtech – Setting the Standards Right Theresa Blissing, Director, Accelerating Insurance

2.30pm



Seniors and Health Tech – Solving the Dilemma of the Ageing Population

Dieter Werwath , Vice President-Operations, Halodoc ID

3.00pm

Panel : Bridging the Gap Between Healthcare Providers and Insurers



Panel Moderator Theresa Blissing, Director, Accelerating Insurance

Panelists



Dr Milind Sabnis, Director, Asia Pacific, Frost & Sullivan



Melisa Teoh, Chief Marketing Officer, MyDoc



Chris Garrett, Head of Country: Malaysia and Hong Kong, DocDoc Pte. Ltd.

4.00pm

End of Day 1 & Tea Break

- DAY TWO - 4 April 2019

9.00am



Conference Chairman #2 Address

Roshan Perera, Partner, NMG Consulting



Keynote Address #1: Dealing and Managing with Start-Ups

Zia Zaman, Chief Innovation Officer, MetLife Asia and CEO LumenLab

9.50am

Keynote Address #2 : Do Online Customers have any Brand Loyalty?

Dr Tom Ludescher, CEO Asia & EMEA, Entsia International



Prevention, Detection, and Management of Chronic Disease – the Role and the Opportunities for Health and Life Insurers

Thomas Dijohn, Vice-President Asia-Pacific, dacadoo

Tea Break

10.40am 11.00am

Panel : Digitising Traditional Distribution Channels



Panel Moderator Stephen Collins, Partner, NMG Consulting

Panelists

Balaji Prabhakaran, Head of Digital Products & Propositions, Asia Pacific, Allianz



Ronnie Brown, Chief Digital Officer, DirectAsia Insurance



Dr Tom Ludescher, CEO Asia & EMEA, Entsia International



Justin Yiu, Vice President – Product (Simplify Insurance), Solaria Labs



Partner Digital, Huntington Partners LLP



Jeanette Lim, Regional Head of Agency Development & Incentives, Chubb Asia Pacific, President of Singapore Insurance Institute (SII)

12.45pm

Lunch

Successful Insurtech Case-studies in Asia

2.00pm



Consumer Behaviour and Alternative Data: New Opportunities for Risk and Product Profitability. Adrian Chng, CEO, GoBear

2.30pm



Cognitive Automation for Insurance

Ada Lim, Co-Founder/ Sales & Marketing Director, Glee Trees Pte Ltd

3.00pm



Cyber Maturity in the Digital Age

Barak Sharabi, Founder, Infinity Technologies Pte Ltd

3.30pm



Customer-Centric Insurance Innovation in the Age of e-commerce

Christopher Toft, Head of Insurance APAC, Cover Genius

4.00pm

End of Day 2 & Tea Break

-DAY THREE - 5 April 2019

As part of the InsurTech Summit, there will be an **Innovation Lab Crawl** happening on 5 April. The innovation labs will open their doors exclusively to YOU!

9:00am

Solaria Labs was created by Liberty Mutual Insurance with one simple mandate: to bring disruptive innovations that make a better, safer future. They pursue this mandate by building and testing experimental new products based on customer-centric research around emerging trends including Self-Driving Vehicles, the Sharing Economy, and the Internet of Things.

Some of their launches include:

(1) Total Home Score – a bundle of "livability scores" that helps people make more informed decisions of where to buy and rent by providing assessments of factors such as safety of roads, noise levels, and convenience of errand and entertainment venues.
(2) DwellBeing – a personal home assistant that guides users on

how to best manage the upkeep and safety of their homes.

(3) Simplify Life Insurance – a digital platform which offers dynamic term-life plans tailored to the customer's individual needs and life goals.

11.00am LumenLab is MetLife Asia's innovation center. Based in Singapore, they are MetLife's pioneers for disruptive innovation charging ahead to create new businesses in health, wealth, and retirement. Through their focus on building new products and services grounded in data and technology, we aim to help people achieve richer and more fulfilling lives.

12.45pm From a modest start in 2013, with just three Fortune 500 clients, CXA has grown to become Asia's leading one-stop, predictive and data intelligence platform for better health, wealth and wellness choices.

> CXA's health ecosystem platform enables employees across Asia to make better choices for healthier living, thereby empowering a shift in healthcare spend from treatment to prevention and controlling the rise in healthcare costs.

> In addition, CXA collaborates with corporations to design customised platform-led solutions for their clients, B2B enterprise customers, and the employees of these enterprises.

> CXA is affirmed by over 600 clients, 400,000 users across 20 countries. In 2018, CXA won the Insurtech of the Year Award at the 22nd Asia Insurance Review Awards, and was among the top three most impactful innovations at the Singapore Digital Techblazer Awards organised by the InfoComm and Media Development Authority of Singapore (IMDA).







